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**To:** Microsoft ATR  
**Date:** 1/24/02 1:56pm  
**Subject:** Microsoft Settlement

Just some thoughts from a consumer.

As an avid computer user for the last 12 years I have used Microsoft's' operating system out of my own personal choice. When I first starting using the computer, first in college, and then in the workplace, it was clear that you needed an operating system that would allow you to utilize the programs out there.

At the time there were an equal number of pc programs and Macintosh programs on the shelf. It is clear that the consumers chose pc as the platform to work from. And Windows was there to fill the niche. Just like consumers chose VHS over Beta videocassettes (and now DVD's). Consumers chose the pc platform and Microsoft's' operating system over Macintosh.

For many years I chosen the programs to run on my computer based on my personal preference.

I chose and still use Quicken, although MS Money is probably now just as good.

I chose Lotus 123 as my spreadsheet program until MS Excel became a better program.

I chose WordPerfect until MS Word became a better program.

I chose Eudora as my email program until MS Outlook became a better choice.

And I used Netscape until IE Explorer became a better program.

I never paid for either Netscape or Explorer so the choice wasn't a financial one. Microsoft just came out with a better product in the case of the browser war. End of story.

I realize that anyone can sue anyone these days but rather than waste so much time and money on going after a company that is bringing the consumer what they want let's work on getting the economy back on track and eliminating the terrorist threats in the world.

In the end the consumer will determine how Microsoft fares out based on the products that they bring to market. Maybe if AOL(netscape) concentrated on what the consumer wanted in the first place they wouldn't be whining so much now.

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